



Compliance Solutions Update

May 2017

UL Consumer & Retail Services



From responsible sourcing to sustainability, compliance to supply chain management, quality assurance to verification of marketing claims, UL provides flexible solutions that expedite the process of bringing safer, quality products to the global market.

For an overview of our consumer and retail services, customers are encouraged to visit our dedicated website; <http://www.ul.com/consumer-retail-services/>.

In this rapidly changing sector, UL continues to bring new service offerings and knowledge platforms to market, recent examples being the Toy Safety Certification Mark and SmartInsights™, a subscription-based reference guide for current global regulatory requirements.

Introducing Thomas Jones, Regional Sales Manager

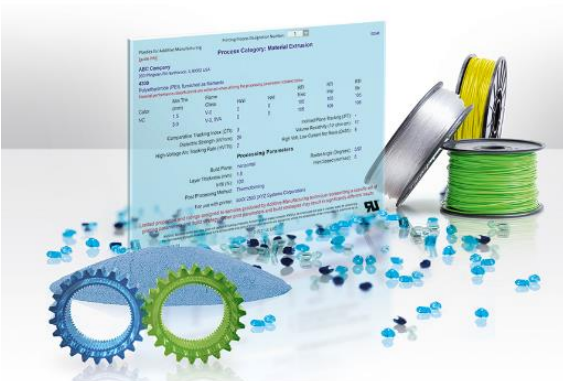
We are very pleased to announce the addition of Mr. Thomas Jones to our regional leadership team. Thomas is based out of our Melbourne office and as Regional Sales Manager has responsibility for the commercial aspect of our operations in Australia and New Zealand with the exception of our Transaction Security business which has its own dedicated team.



Thomas brings a focus on customer relationships, commercial excellence and sales pipeline management. Thomas will be active in reaching out to customers in coming months to understand your priorities and align the customer experience accordingly.

Thomas can be contacted via email (Thomas.Jones@ul.com) or via mobile, +61 420 391 901.

UL Blue Card Program for Additive Manufacturing



The Plastics for Additive Manufacturing Program (Blue Card Program) is a UL service that enables customers to have published data that facilitates pre-selection of 3D printed materials and components for use in various end products. It defines the requirements necessary to recognize plastics intended for 3D printing, proving the safety, integrity and usefulness of materials. For more information, refer to details on the [UL website](#).

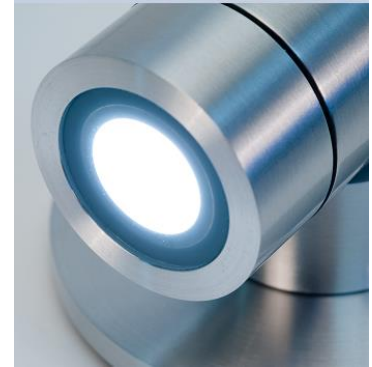
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Electrical Safety – Luminaires

A new edition of AS/NZS 60598.1 was published on 24 April 2017;

- Requirements for luminaires incorporating transformers now in Part 1
- Ta rating required for all luminaires
- Consideration of photobiological (blue light) hazards now form part of the standard
- Revised labelling for luminaires incorporating non-replaceable light sources.
- Requirements for button cell batteries



AS/NZS 60598.1 : 2017 supersedes the previous edition on 24 April 2019.

For more information on these changes and potential implications, please contact Stuart Foster, Stuart.Foster@ul.com.

Future Requirements for Batteries

The NSW State Government have passed a new Gas and Electricity (Consumer Safety) Act 2017 to replace the Electricity (Consumer Safety) Act 2004. (NOT YET ENACTED)

This Act includes provisions for the specification of “high risk battery articles” which would be subject to the Act in the same way as an “electrical article”.

Whilst not enacted yet, this may indicate a move to regulate rechargeable batteries or articles that incorporate a rechargeable battery as power source.



UL Customer Experience Survey

UL's Customer Advocacy group works on issues that impact customer experience with UL. An important input to this process is by feedback via our Customer Experience Survey.

The survey is managed by a third party service provider, with customers sent an email link upon project closure.

Survey feedback is highly valued, and we do ask that you take a few minutes to complete these surveys.

UL Customer Advocacy can also be contacted directly if there are concerns in regards to the UL experience; via email to CustomerAdvocacy@ul.com.